



ORTHOTIC AND PROSTHETIC SPECIALISTS

COVID-19: Our Pledge To Our Patients

Thank you for allowing our dedicated team to provide you with the necessary prosthetic and orthotic care. As the coronavirus (COVID-19) pandemic continues to impact all aspects of our lives, be confident your health and welfare remain our primary interest.

We are regularly checking for updates from the Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO). With this information, we are executing strategies at our locations to offer secure patient settings.

As part of our campaign to provide safe environments, we are carrying out the following:

- Requiring staff to implement protective methods suggested by the CDC to help eliminate the spread of the virus, including washing hands frequently with soap and water for at least 20 seconds, avoiding interaction with those who are ill, and remaining home if sick.
- Delivered staff training as it relates to specifics on the virus, bolstering the cleaning practices at our locations, enhanced direction on personal protective care, and directives on conveying a COVID-19 exposure.
- Corresponding with patients through different means to safeguard rescheduling of an appointment if patients...
 - have a fever, cough, and/or difficulty breathing.
 - have traveled to or had close contact with someone who has traveled to high risk countries.
 - have tested positive for or been exposed to someone with COVID-19.

If you are scheduled to visit one of our locations and match of the three categories referenced above, please defer your appointment for 14 or more days, which will provide the necessary time to evaluate repercussions that may develop from your symptoms or possible exposure to the virus.

In addition, our staff is available to provide service to you at home, plus we continue to visit patients at healthcare facilities, physical therapy sites, and alternative locations. We also offer telehealth through FaceTime.

For the latest COVID-19 updates, visit the [CDC's website](#). Should you have questions regarding an appointment, please contact the office you visit for additional information.

We appreciate your trust and look forward to seeing you soon.

The Orthologix Team